

SAN DIEGO COMMUNITY COLLEGE DISTRICT

San Diego Community College District

District Strategic Plan Background Information

AH

March 29, 2022



- I. Strategic Planning Process Overview
- II. Provisional Strategic Plan Goals
- III. Strategic Plan Framework



## Strategic Planning Process





## Goals and Discussion Topics





Financial

Health







Workforce Development



Academic Excellence



Institutional Resiliency

## **OVERALL VISION:**

Ensuring Success for All Students and Expanding Our Efforts to Achieve Diversity, Equity, and Inclusion in Everything We Do









## **Provisional Strategic Goals**



## A. Financial Health

- Achieve fiscal stability and long-term financial viability
- Expand student enrollment targeting both traditional and non-traditional student populations
- Evaluate the District's public profile to increase broad public support

#### **B. Whole Student Needs**

- Provide whatever is needed to help students achieve their educational and career goals
- Ensure diversity, equity, and inclusion at all levels of the District

## **Provisional Strategic Goals**



- C. Workforce Development
  - Align educational programs with workforce realities and pathways for success
- **D. Academic Excellence** 
  - Strengthen academic programs and meet the needs of all learning styles, pedagogies, and delivery methods
- E. Institutional Resiliency
  - Optimize organizational performance and efficiency
  - Strengthen District-Wide collaboration between the District and the colleges, and among all constituency groups
  - Increase institutional adaptability and resiliency

#### San Diego Community College Framework for Strategic Plan

#### **Vision Statement**



## Topic A1 – Achieve Fiscal Stability and Long Term Financial Viability



- In recent years, California Community Colleges have experienced **significant fiscal headwinds** due to events outside their control such as the 2008 Great Recession and more recently the impact of COVID-19 pandemic on enrollment levels.
- During the pandemic, the **shift to primarily remote** instruction resulted in **new costs**, acquiring technology such as laptops for employees and students, providing training and support for faculty moving their classes online.
- And in a notable reversal from past economic downturns, most community colleges
   experienced a significant drop in enrollment negatively impacting revenue and continued
   uncertainty in that regard looking to the future.
- Historically, the **State has been unable to fully fund** all community college districts and colleges continue to face **financial uncertainty** due to other factors as well, such as the advent of the Student-Centered Funding Formula.



## Topic A1 – Achieve Fiscal Stability and Long Term Financial Viability



- Although the community college system receives more overall total dollars from the State (more than the UC or Cal State system), it serves twice as many students and receives much less per student. The community college system also receives less per student than the K-12 system.
- To avoid financial deficits, SDCCD has implemented numerous **cost-saving measures**, including a hiring freeze which continues to be in place.
- The District has also **strived to identify other expense reductions** to avoid layoffs, salary cuts, or other measures that might negatively impact students, faculty, or staff.
- President and CEO of the Community College League of California commenting on the enrollment drop and its fiscal impact on community college:
  - "I think as the lowest per-student funded institutions serving the most diverse, lowest-income Californians with the least amount of financial aid for nontuition costs in a time when we have national historic inequality, it's no surprise.



## Topic A2 – Expand Student Enrollment Targeting both traditional and non-traditional student populations



Note 1. Intersession enrollments excluded.

Note 2. 2019/20 Continuing Education and Districtwide enrollments reflect confirmed enrollments. As of the production of this briefing, investigations are under way to determine final enrollment counts for the Spring 2020 semester for the College of Continuing Education, where new section identifiers were created in Campus Solutions for sections transitioned online due to COVID-19. There were 18,154 enrollments in these new section identifiers; some were preserved from before the transition and should be excluded from the total count, others were new and should be included. Final enrollment counts for the College of Continuing Education in the 2019/20 academic year will be between 84,142 and 102,296; final Districtwide counts will be between 341,636 and 359,790.

- Over the last five-years, districtwide enrollments decreased by 29% and FTES decreased by 14%.
- COVID 19 pandemic had a significant impact on enrollment.
- State data shows the biggest decline was at the <u>San Diego College of Continuing</u> <u>Education</u>, California's largest provider of noncredit courses.





California Community College Enrollment Plummets Amid Pandemic, Putting Some Campuses at Risk

"Systemwide, more than 260,000 fewer students enrolled in fall 2020 compared with fall 2019, a 16.8% drop."

LA Times, April 12, 2021

#### Steeper Enrollment Losses at California Community Colleges

"The California Community Colleges system suffered a 14.8 percent enrollment decrease – a loss of 318,800 students – during the 2020-21 academic year compared to the previous year."

Inside Higher Ed, November 8, 2021

#### California has the Largest Drop in Spring College Enrollment Numbers in the Nation

"California leads the nation with the largest drop in spring 2021 college enrollment numbers largely due to a steep decline in community college students, who have particularly struggled with pandemic hardships, according to a report released Thursday."

LA Times, June 10, 2021



Topic A2 – Expand Student Enrollment Targeting both traditional and non-traditional student populations



#### **COVID 19 pandemic had a significant impact on enrollment:**

- 8% decrease in FTES
  - City/ECC: -9%,
  - Mesa: -11%,
  - Miramar: -8%,
  - Continuing Education:
    -26%.
- 23% decrease in unduplicated headcount

#### Student Enrollment Information

San Diego Community College District

FTES and Unduplicated Headcount 2020-2021	Credit Colleges	Continuing Education	District Total				
Total 2020-2021FTES (Resident, non-credit, and f-factor)This is a Districtwide decrease of 8% (-2,344 FTES) from 2019-20	26,947	9,209	36,156				
Annual Unduplicated Headcount 2020-2021 This is a Districtwide decrease of 23% from 2019-2020	55,399	16,455	71,076				
Headcount by Term (Unduplicated within Terms)							
Summer 2020	17,904	5,993	23,822				
Fall 2020	38,948	10,916	49,555				
Spring Intersession 2021	3,559	_	3,559				
Spring 2021	36,247	11,061	46,992				



Figure 7. Projected High School Graduates, San Diego County Public High Schools





#### According to the Staff Survey, the Colleges are best known in the community for:

- Affordable classes that one can take as their life/work schedule allows
- Allied Health Program is very popular.
- Beautiful campus
- Close to everything else
- Newer facilities
- Aviation
- Convenience of both in-person and online classes
- English as a Second Language classes
- Nursing education
- Vocational programs such as; nursing, police and fire fighting Academy, biotech, cosmetology along with the opportunity to transfer to four-year university





- According to the nationally-representative survey of adults ages 18 and older, nearly **85 percent of Americans** believe two-year community colleges are worth the cost and more than two thirds think community colleges contribute to a strong American workforce, prepare people to be successful and happy in life, and are for people in their situation (New America, 2019).
- Level of perceived stigma among college administration, conversely, was dramatically lower. More than three quarters of administration were rated as holding "no stigma" toward community college transfers. The level of "no stigma" was even higher for staff in the college admissions office: **nearly 92 percent of college admissions office staff** held no stigma toward community college transfers.
- The more **first-hand experience and knowledge** a group has about community colleges and two-year to fouryear transfer pathways, the lower the level of **perceived stigma**." (evolllution.com – March 10, 2020).
- "... more than a quarter of parents and families hold "very stigmatized" views of community college transfers.
  Combined with "moderate stigma," the level of community college stigma among parents/families and students is well over half. (National Association for College Admission Counseling survey)



## Topic B1 – Provide Whatever is Needed to Help Achieve their Education & Career Goals



- Students whose basic needs go unmet are more likely to have lower GPAs, higher levels of mental health issues, and poorer health, in general.
- These factors alone or together can undermine a student's academic success and their ability to remain enrolled.
- Results from a survey of over 10,000 SDCCD students completed by the Hope Center for College, Community and Justice at Temple University (June 2021)
- 68% experienced at least one form of basic needs insecurity, including
  - $\circ$  43% who experienced food insecurity in the prior 30 days,
  - o 59% who experienced housing insecurity in the previous year, and
  - 18% who experienced homelessness in the previous year
- 55% who experienced basic needs insecurity did not apply for campus supports because they did not know how
- 57% experiencing basic needs insecurity received some form of public assistance





#### **Quotes from open ended responses to the Student survey:**

- "I would like to see mental health care services expanded. Currently, students are only allowed 4 visits for their entire time at Mesa College."
- "I wasn't able to reach anyone or 'schedule' an appointment with a counselor due to very limited hours and I had no assistance when trying to decide what classes were best to enroll for my major."
- "I really need a counseling appointment, but they are always unavailable."
- "Maybe provide free or low-cost personal computers to those who need them."
- "Some sort of make up course for lab experience missed during COVID."
- "Understanding our world is technology-driven, nothing should replace a live person. The college would benefit from employing staff to pick up a phone and return a call to resolve an outstanding student need."
- "The whole counseling/admin/transfer system is in need of cleanup and fine tuning. So much runaround and not enough in person availability and time for students with counselors."



## Topic B1 – Provide Whatever is Needed to Help Achieve their Education & Career Goals



When asked how they used their emergency funds, the most frequent responses were:

- Educational Materials (80%)
- Staying Enrolled (80%)
- Reducing Stress (80%)
- Having more or better food to eat (67%)

	Two-Year Colleges	District	City	Mesa	Miramar	CE
Receipt of Aid	19%	13%	13%	13%	15%	8%
Educational Materials	77%	84%	81%	84%	89%	77%
Stay Enrolled	78%	80%	80%	81%	82%	74%
Reduce Stress	77%	80%	79%	80%	82%	80%
Better Food	60%	67%	68%	67%	69%	63%
Transportation	55%	58%	58%	59%	61%	44%
Computer	43%	49%	50%	51%	50%	51%
Housing	46%	49%	49%	47%	47%	43%
Support Family	38%	46%	47%	44%	49%	36%
Entertainment	21%	26%	25%	26%	31%	19%
Avoid Eviction	23%	24%	25%	25%	24%	19%



# Topic B2 – Ensure diversity, equity, and inclusion at all levels of the District



Fall 2020 Race/Ethnicity





Whole Student Needs

#### Change in Enrollment at SDCCD by Race/Ethnicity, Fall 2019 to Fall 2020



## Issues, Challenges, and Opportunities

#### Change in Enrollments, Fall 2019- Fall 2020:

- Colleges: -8%
- SDCE: -49%



**Race/Ethnicity of SDCCD Students, Employees, and Service District (2020)** 



Service District

District Employees

Generally, the diversity of the District student body is representative of the community, and more so in the case of Latinx students, this diversity is not reflected in district employees, where 45% identify as 'White.'

39%

40%

Contin. Ed Colleges Students

45%

District Credit Colleges Students

50%

65%

60%

## Topic C1 – Align educational programs with new workforce realities and pathways for success



It is crucial to understand what jobs and skills will be needed by employers and the training required to provide those skills, based on understanding both today's economy and what it may look like in the future.

- The healthcare sector is the second largest employer in San Diego County, employing 186,000 people 5% of the population and 13% of total employment, while providing many well-paying jobs that **do not require a four-year** degree.
- With its labor market competitiveness, San Diego is enticing tech. giants and venture capital funds to it's market. The **technology sector takes 9% of total employment** of the region.
- San Diego is the **third largest life science cluster in the US**. There are more than 1,500 companies in the region, creating economic value of 36 billion dollars and employing 65,500 workers.
- The pandemic has had a profound impact on the U.S. economy impacting entire industries and the job skills employers will be seeking today and in the future. (Burning Glass Technologies, The Five Economies)



Needs





#### Jobs with self-sufficient entry-level wages not requiring a 4-year degree

Occupation	Employed in Healthcare	Typical Entry- Level Education	Required Experience	Entry Wage
1 Licensed Practical/Vocational Nurses	5,266	Certification	None	\$22.22
2 Phlebotomists	1,215	Certification	None	\$17.73
3 Surgical Techs	670	Certification	None	\$21.49
4 Radiologic Techs	1,704	Associate	None	\$24.27
5 Dental Hygienists	1,638	Associate	None	\$41.30
6 Respiratory Therapists	1,362	Associate	None	\$28.69
7 Physical Therapist Assistants	777	Associate	None	\$21.15
8 Diagnostic Medical Sonographers	483	Associate	None	\$33.83
9 Cardiovascular Techs	469	Associate	None	\$21.59
10 Occupational Therapy Assistants	421	Associate	None	\$20.46
11 MRI Technologists	326	Associate	< 5 years	\$29.80

Technology









Google Doubles Office Space in San Diego Apple expects to grow its San Diego team to more than 5,000 employees by 2026 a 500% increase from its 2018 goal

Amazon announced an expansion of its San Diego Tech Hub and plans to create 300 new high-tech jobs in fields

Apr 2021

Apr 2021

May 2020

"Really what's driving this is talent ... "

## **The Five Economies**



Source: "After the Storm: The Jobs and Skills that will Drive the Post-Pandemic Recovery". Burning Glass Technologies. February, 2021. Topic D1 – Strengthen the academic programs and meet the needs of all learning styles, pedagogies, and delivery methods



When asked what attracted you to enroll at your primary college at SDCCD, **affordability (61%)** and **location (45%)** were the **most popular** reasons closely followed by factors related to academic strength:

- Career preparation 37%
- High quality instruction 27%
- Professional certification 22%
- Unique programs 21%





Topic D1 – Strengthen the academic programs and meet the needs of all learning styles, pedagogies, and delivery methods



#### What attracted you to enroll at your primary college at the SDCCD? (Top Responses)





Topic D1 – Strengthen the academic programs and meet the needs of all learning styles, pedagogies, and delivery methods

- Among students surveyed, if COVID-19 were no longer a factor, **52%** would **still prefer online learning/distance education** to take their classes, while **48%** prefer **in-person classes**
- When asked what type of online learning they preferred
  - 51% prefer asynchronous online (class work online without requiring real time live meetings)
  - 44% prefer **blended hybrid** (in person and online)
  - 40% synchronous online leaning (live classes)
- "While I prefer in person, blended is better for most of our student's environment. Many work and traveling time and parking cuts into a huge amount of time"
- "Have the option to choose online or in person due to some students **not being in the best home circumstances** to take online classes"
- "As a UCSD student and part-time employee the **online courses allows me to get the most out of my education** though it would be nice to personally meet instructors and do office hours unperson"







#### Key Issues or Priorities that the Strategic Plan Must Address



Over half of employee survey respondents feel "Achieving needed staffing levels" and almost a quarter considers "keeping up with technology despite costs" as one of their top key issues or priorities that the strategic plan should address.



Institutional Resiliency

6 50%

60%

52%

Topic E1 – Optimize organizational performance and efficiency





- Few survey student respondents see "student access to computers," "classroom technology," and "technology" as an existing strength of the SDCCD College District
- Community Input:
  - Support an organizational culture that is rooted in mutual respect, trust, transparency and open and honest dialogue.
  - Contextualize data and statistics with personal experiences and stories for a complete picture of student barriers and success.



Topic E2 – Strengthen district-wide collaboration among the colleges, with the district and all constituencies





 The student survey results showed that at least one in four students attend classes at other colleges. In the case of survey respondents who primarily attend Mesa and Miramar, over half reported also attending classes at other campuses, underscoring the need for an integrated system across the District.

#### • Community Input:

• Standardize processes and procedures and support a culture of information exchange and transition planning to ensure consistency and increase organizational effectiveness across the district.



Institutional Resiliency

# Topic E3 – Strengthen institutional adaptability and resiliency



#### **Confirmed COVID-19 cases in San Diego by age group**

80+ years

15,916



Traditional age and early career age persons had the **largest number** of confirm COVID-19 cases in San Diego County (155,693)





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