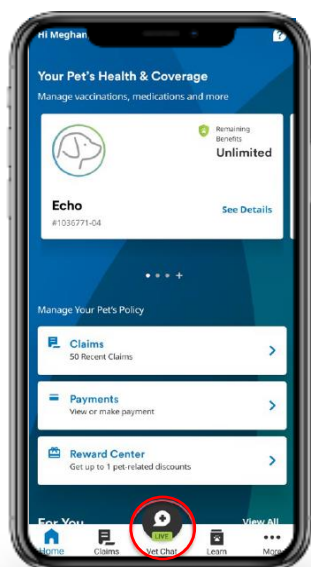
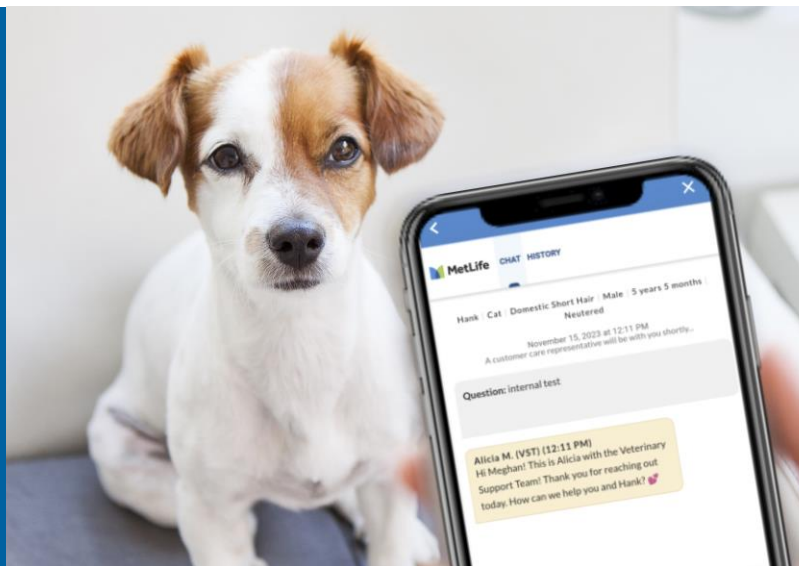


24/7 “Ask-a-Vet”.

MetLife Pet Telehealth
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Pet care concerns can happen anytime, anywhere – seek veterinarian guidance for your pet around the clock with MetLife Pet Telehealth Concierge Services.

MetLife Pet policyholders with a MyPets account will have complementary access to 24/7 Telehealth Concierge Services where licensed veterinary professionals can provide the guidance you need—from general questions to support identifying urgent care needs, whenever you need it via the MetLife Pet App.¹

Here’s how MetLife Pet’s Telehealth Concierge Services work:

- Access the MetLife Pet app and select “Vet Chat”
- Tell a licensed veterinarian about your concerns regarding your pet
- Send photos or additional notes in our secure chat feature
- Get answers quickly
- Access to relaunch chat history



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Questions? Call 1-800-GET-MET8 (1-800-438-6388)

When directed, select or mention:
Fringe Benefits Consortium.



Pet Insurance



¹The MetLife Pet App features are coming soon for exotic pet policyholders.

Virtual veterinary services are available through the MetLife Pet App and are provided entirely by AskVet, a third-party partner; MetLife is not responsible for any pet guidance or advice provided or taken. Veterinarians providing virtual veterinary services cannot prescribe medication or answer questions about the pet policy.

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