Data Engagement Breakout Working Session

Purpose: Inform the structure of possible future reporting and 2022-23 data engagement activities

Priority Focus: Focus on next steps for building out insight into our shared customers/students

Agenda:

- Context Setting
- 2021-22 Data Engagement Discussions
- April Meeting Highlights
- Draft Data Engagement Goals & Activities
- Questions/Open Discussion

DRAFT Data Engagement goals and activities for 2022-23

For Group Discussion

- 1. Tie data engagement to equity goals and partnership activities
 - What data do we need/want to help ensure our joint partnership activities are grounded in equity and informed by data?
- 2. Increase understanding of shared customers/students
 - What do we want to know and how will we use this information?
- Share reports of interest Committee members provide insight into data, reports, and how they are used to inform action / Create space on agendas for people to share insight into programs, services, and customers based on data and reporting
 - What dashboards or existing reports do SDWP, SDWP contractors, and SDCCD (districtwide and college specific) have that might be good to share (one-time or regularly) with committee members?

2021-22 Date Engagement Discussions:

April 20, 2022 Joint Partnership Committee Meeting

Agenda Slide Deck

Data Engagement - Shared Students / Customers (Meeting highlights)

- Based on data shared Approximately 50% of overlap in shared students/customers
- Meeting participants engaged in discussion around what individuals would like to know about these shared students/customers and how the information might be utilized.
 - Discussion highlights
 - What would you like to know?
 - Did they get employed?
 - Are they enrolled in any other programs?

- What specific programs and services are then participating in? / have they participated in?
- What kinds of academic programs and courses are they taking/pursuing?
- What is the sequence of program/service participation? (one after another within a term or concurrent?)
- Demographics

How will you use the information?

- Provide follow-up services informed by their program interest depending on the program, there could be different forms of funding available
- Provide follow-up services in general informed by the current or past services and programs engaged in
- Identify gaps in support and work together to determine who is best positioned to fill that gap and meet the need(s) of the student (separately or jointly)

Question raised about the data

- 1. Is the SDWP data inclusive of all services including youth providers or just the career center services?
 - SDWP contractors expressed interest in knowing if their program participants overlapped with SDCCD programs and services
- 2. How can we use the data to support "reverse" referrals?
- 3. When people are no longer clients (disengaged) what does that mean?
 - Disengaged can mean the secured employment or left for known or unknown reasons
 - Closing out a file includes following up once per quarter
 - Is this coded in the data? When a file is closed versus just marked as disengaged?
- 4. What data elements are available from the SDWP side on our "shared customers/students"
- 5. What data elements are available from the SDCCD side?

February 16, 2022 Joint Partnership Committee Meeting

- Agenda
- Slide Deck
- Presentations:
 - Workforce Partnership Presentation Slides Data Driven Organizational Strategy <u>Presentation</u>
 - San Diego Miramar College Enhancing Career Services to Better Serve BIPOC Students Presentation (scroll down)

October 20, 2021 Joint Partnership Committee Meeting

- Agenda
- Slide Deck

SDWP / SDCCD Joint Partnership Committee Meeting May 18, 2022

- Full meeting recording
- Jam Board Images:
 - o What does Shared mean to you?
 - o <u>Detailed view: How would shared data on an individual level allow you to serve</u> your customers more effectively?
 - Big picture: What would you do with shared data on an aggregate level? What do you want to say with the data? What do you want to know about our collective work?
 - o Other / What Else Would Shared Data Enable You To Do?

September 15, 2021 Joint Partnership Committee Meeting

- Agenda
- Slide Deck
- Equity Commitments Discussion
- Workforce.org/race