

Title IX in a Post Regulatory World Day One

Chantelle Cleary

Meet Your Facilitators



Chantelle Cleary, J.D. Senior Consultant

Chantelle Cleary is a nationally-recognized subject-matter expert in Title IX and related fields. She has more than 10 years of experience in the investigation and adjudication of sexual and interpersonal violence. She lectures extensively at universities and conferences throughout the U.S. on Title IX, VAWA, harassment, and implementation of best and emerging practices. Prior to joining Grand River Solutions, Chantelle served as the Director for Institutional Equity and Title IX at Cornell University, and before that as the Assistant Vice President for Equity and Compliance and Title IX Coordinator at the University at Albany. In these roles, she provided direct, hands-on experience in the fields of Title IX, civil rights, employment law, and workplace and academic investigations. Her responsibilities included focusing on diversity efforts, sexual assault prevention and training, affirmative action, and protecting minors on campus.



Grand River Solutions, Inc.

About Us

Grand River Solutions provides Title IX, equity, and Clery Act consulting services. Together, our experts have decades of direct, on-campus experience at both small and large, public and private institutions. This practical expertise derived from years of hands-on experience enables our team to offer customized solutions unique to your educational institution's needs. Grand River has a suite of creative, cost-effective and compliant solutions to help schools meet their needs in innovative ways.



Today's Agenda

A Whole New Word: The Post Regulatory Application of Title IX

Reports of Misconduct and the Post-Regulatory Requirements for Response

O3 Investigations Post Regulations

O5 Conducting the Investigation Evidence

Evidence

The Investigation Report



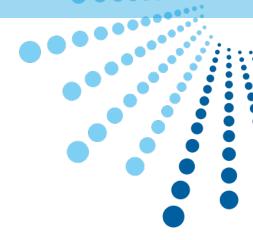
O4 The Investigator



A Whole New Word: The Post Regulatory Application of Title IX

Narrowed jurisdiction and expansive procedural requirements

01



Title IX of the Education Amendments Act of 1972

"No person in the United States shall, on the basis of sex, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any education program or activity receiving Federal financial assistance."



Title IX Applies to All Forms of Sex Discrimination

- Sexual Harassment
- Achievement Awards
- Athletics
- Benefits
- Financial Aid
- Leaves of absence and re-entry policies
- Opportunities to join groups
- Pay rates
- Recruitment

- **Retention Rates**
- Safety
- Screening Exams
- Sign-on Bonuses
- Student and Employee Benefits
- Thesis Approvals
- Vocational or College Counseling
- Research opportunities



The May 2020 Title IX Regulations Cover A Narrow Scope of Title IX

- Sexual Harassment
- Achievement Awards
- Athletics
- Benefits
- o Financial Aid
- Leaves of absence and re-entry policies
- Opportunities to join groups
- Pay rates
- Recruitment

Conduct Constituting
Sexual Harassment
as Defined in
Section 106.30



Section 106.30: Sexual Harassment

Sexual harassment means conduct on the basis of sex that satisfies one or more of the following:

- (1) An employee of the recipient conditioning the provision of an aid, benefit, or service of the recipient on an individual's participation in unwelcome sexual conduct;
- (2) Unwelcome conduct determined by a reasonable person to be so severe, pervasive, and objectively offensive that it effectively denies a person equal access to the recipient's education program or activity; or
- (3) "Sexual assault" as defined in 20 U.S.C. 1092(f)(6)(A)(v), "dating violence" as defined in 34 U.S.C. 12291(a)(10), "domestic violence" as defined in 34 U.S.C. 12291(a)(8), or "stalking" as defined in 34 U.S.C. 12291(a)(30).



Title IX Application Post May 2020 Regulations

All Forms of Sex Discrimination, Retaliation

106.30 Sexual Harassment:

- Hostile Environment
- Quid Pro Quo
- Sexual Assault
- Dating/Domestic Violence
- Stalking



Title IX Application Post May 2020 Regulations

Type of Conduct

- Hostile Environment Sexual Harassment
- Quid Pro Quo
- Sexual Assault
- Dating/Domestic Violence
- Stalking

Place of Conduct

- Campus
 Program,
 Activity, Building,
 and
- In the United States

Required identity

- Complainant is a member of the community, and
- Control over Respondent

Apply 106.45 Procedures

Required Response:

Section 106.45 Procedures



First Question

What Happened

Does the Complaint Allege:

- 1. sexual harassment in which the harassment was so severe and pervasive that it denied the complainant equal access to an educational program or activity, or denied the employee the equal ability to continue their work;
- Dating Violence, Domestic Violence, Stalking, or Sexual Assault;
- 3. A complaint of quid pro quo sexual harassment by an employee respondent against a student.





Second Question

Where Did the Conduct
Occur?

Did the conduct occur:

- The incident(s) occurred at school, within the United States;
- 2. The incident(s) occurred as part of a recognized program in in a building under the school's control, and within the United States;
- 3. The incident(s) was part of one of the school's programs or activities, such as part of a field trip or team athletic event, and within the United States.





Third Question

Who Experienced the Conduct?

Is the Complainant:

- 1. a student (whether applicant, admitted, or currently enrolled); or
- 2. An employee (applicant, hired but not yet working, or employed),
- 3. Or someone who is otherwise still accessing or attempting to access a university program or activity, within the United States.





Fourth Question

Is the Respondent:

- 1. A student (whether applicant, admitted, or currently enrolled), or
- 2. An employee (applicant, hired but not yet working, or employed).
- Someone else that the institution may have control over (ie, a contractor, an alum, or a vendor)

Who is the Accused?





Apply the 106.45 Rocedures



What do we do about misconduct that does not fall within this narrow scope?



Apply other applicable institutional policy or procedures.

GRAMO

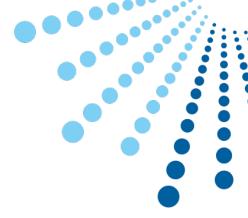




Reports of Misconduct and the Post-Regulatory Requirements for Response

Actual Knowledge, Report Response, Initial Assessments, and Supportive Measures

02





Notice to College/University

Outreach/Response from Title IX Coordinator

Support Measures, whether or not Formal Complaint is filed

How to File

Options for Resolution



Actual Notice: A Narrowed Scope of Institutional Responsibility

Institution must respond when it has:

- "Actual knowledge"
 - When "an official of the recipient who has authority to institute corrective measures" has notice, e.g., Title IX Coordinator
- of "sexual harassment" (as newly defined)
- that occurred within the school's "education program or activity"
 - "includes locations, events, or circumstances over which the recipient exercised substantial control" over the respondent and the context in which the sexual harassment occurred
 - Fact specific inquiry focused on control, sponsorship, applicable rules, etc.
- against a "person in the United States" (so, not in study abroad context)





Responsible Employees





Mandatory Response

1. Discuss support measures

2. Explain that support measures are available without filing formal complaint

3. Explain options for resolution and how to file



How to Proceed?

Remedies-based

Alternative/Informal

Investigation/Hearing

No formal process

Signed agreement
Voluntary
What records?

All requirements of 106.45



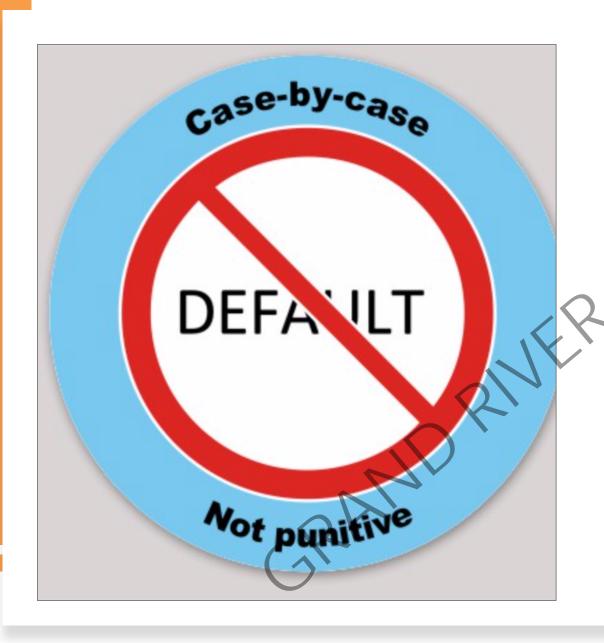
Supportive Measures

Interim, not forever

Interim also includes "before investigation"

Equitable ≠ Equal





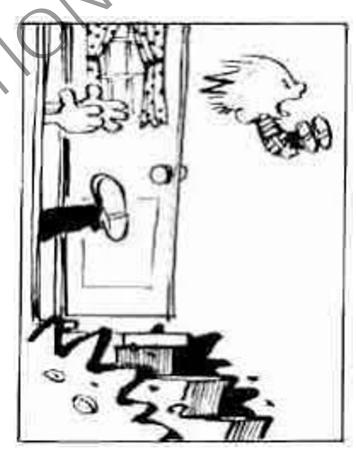
Not Runitive?

- No default, always case-by-case
- Right to challenge



Emergency Removal of Student

- High threshold
- Not a determination of responsibility
- Whether or not grievance is underway
- Individualized
- Immediate threat (physical)
- Opportunity to challenge





Mandatory Investigation

Complaint filed, SIGNED, requests investigation

Coordinator files, SIGNS, starts investigation





But Do You START the Investigation?

Does it meet the elements? If not, DISMISS

Prying to do some pre-investigation to identify respondent



Dismissing Complaints

MANDATORY

- Not sexual harassment
- Did not occur in program or activity
- Not against person in the U.S.

DISCRETIONARY

- Complainant withdraws complaint
- Respondent no longer enrolled/employed
- School unable to collect sufficient info



Complaint Resolution

Informal Resolution

- Formal Complaint Required
- Parties must agree
- Can withdraw form process
- Alternate
 Resolution/Mediation
- No appeal

Formal Resolution

Investigation and
 Adjudication process in
 compliance with Section
 106.45





Investigations Post Regulations





Procedural requirements for Investigations

Notice to both parties

Equal opportunity to present evidence

An advisor of choice

Written notification of meetings, etc., and sufficient time to prepare

Opportunity to review all evidence, and 10 days to submit a written response to the evidence prior to completion of the report

Report summarizing relevant evidence and 10 day review of report prior to hearing





Notice Requirements

- Notice of the allegations, including sufficient details known at the time and with sufficient time to prepare a response before any initial interview. Sufficient details include:
 - the identities of the parties involved in the incident, if known,
 - the conduct allegedly constituting sexual harassment under § 106.30,
 - and the date and location of the alleged incident, if known.
- The written notice must include a statement that the respondent is presumed not responsible for the alleged conduct and that a determination regarding responsibility is made at the conclusion of the grievance process.
- The written notice must inform the parties that they may have an advisor of their choice, who may be, but is not required to be, an attorney, under paragraph (b)(5)(iv) of this section, and may inspect and review evidence under paragraph (b)(5)(vi) of this section.
- The written notice must inform the parties of any provision in the recipient's code of conduct that prohibits knowingly making false statements or knowingly submitting false information during the grievance process

Advisor of Choice

- The advisor can be anyone, including an attorney;
- Institutions cannot place restrictions on who can serve
- No training required
- Institution must provide advisor for the purposes of cross examination, only.





Written Notification Meetings and Sufficient Time to Prepare





Equal Opportunity to Present Evidence

GRANIORIN





Evidence Review

- Parties must have equal opportunity to inspect and review evidence obtained as part of the investigation that is directly related to the allegations raised in a formal complaint
- 10 days to provide a written response





Investigative Report and Review

- After reviewing and considering the comments on the evidence, the investigator will generate a report that summarizes the relevant evidence.
- That report will be shared with the parties and they will have 10 more days to comment



"Directly Related" and "Relevant Evidence"

GRAM



Directly Related Evidence

- Regulations do not define "Directly Related" Evidence
- Preamble states it should be interpreted using its plain and ordinary meaning.
- Term is broader than:
 - 'all relevant evidence" as otherwise used in Title IX regulations, and
 - "any information that will be used during informal and formal disciplinary meetings and hearings" as used in Clery Act
- Includes evidence upon which the school does not intend to rely in reaching a determination regarding responsibility and inculpatory or exculpatory evidence whether obtained from a party or other source

"Relevant" Evidence

- The Department declines to define "relevant" indicating that term "should be interpreted using [its] plain and ordinary meaning."
- See, e.g., Federal Rule of Evidence 401 Test for Relevant Evidence:
 - "Evidence is relevant if:
 - (a) it has any tendency to make a fact more or less probable than it would be without the evidence; and
 - (b) the fact is of consequence in determining the action."

Evidence That is Not "Relevant"

- "Questions and evidence about the complainant's sexual predisposition or prior sexual behavior are not relevant,
 - unless such questions and evidence about the complainant's prior sexual behavior are offered to prove that someone other than the respondent committed the conduct alleged by the complainant, or
 - if the questions and evidence concern specific incidents of the complainant's prior sexual behavior with respect to the respondent and are offered to prove consent."
- "require, allow, rely upon, or otherwise use questions or evidence that constitute, or seek disclosure of, information protected under a legally recognized privilege, unless the person holding such privilege has waived the privilege."
- Physical and mental health records and attorney-client privileged communications would fit within scope of this prohibition



Who Decides?

- Department emphasizes repeatedly in Preamble that investigators have discretion to determine relevance
 - Subject to parties' right to argue upon review of "directly related" evidence that certain information not included in investigative report is relevant and should be given more weight
- Investigators will have to balance discretionary decisions not to summarize certain evidence in report against:
 - · Each party's right to argue their case, and
 - Fact that decisions regarding responsibility will be made at hearing, not investigation stage





The Investigator

RIVER



04

The Investigator



Can be the Title IX Coordinator, although that is disfavored



Must be trained in accordance with the requirements in the regulations



Must conduct the investigation in an impartial manner, avoiding bias/pre-judgment, and conflicts of interest



Impartiality: Avoiding Prejudgment and Bias

"The Department's interest in ensuring impartial Title IX proceedings that avoid prejudgment of the facts at issue necessitates a broad prohibition on sex stereotypes so that decisions are made on the basis of individualized facts and not on stereotypical notions of what "men" or "women" do or do not do."



Impartiality: Avoiding Prejudgment and Bias

Practical
application of
these
concepts in
investigations

Do not rely on cultural "rape myths" that essentially blame complainants

Do not rely on cultural stereotypes about how men or women purportedly behave

Do not rely on gender-specific research data or theories to decide or make inferences of relevance or credibility in particular cases

Recognize that anyone, regardless of sex, gender, gender identity or sexual orientation, can be a victim or perpetrator of sexual assault or other violence

Avoid any perception of bias in favor of or against complainants or respondents generally

Employ interview and investigation approaches that demonstrate a commitment to impartiality

Impartiality: Avoiding Bias

Department also rejected commenters' arguments that individuals should be disqualified from serving as investigators because of past personal or professional experience

"Department encourages [schools] to apply an objective (whether a reasonable person would believe bias exists), common sense approach to evaluating whether a particular person serving in a Title IX role is biased" WHILE

"exercising caution not to apply generalizations that might unreasonably conclude that bias exists (for example, assuming that all self-professed feminists, or self-described survivors, are biased against men, or that a male is incapable of being sensitive to women, or that prior work as a victim advocate, or as a defense attorney, renders the person biased for or against complainants or respondents"



Impartiality: Avoiding Conflicts of Interest

Commenters argued that investigators and hearing officers employed by schools have an "inherent conflict of interest" because of their affiliation with the school, so Department should require investigations and hearings to be conducted by external contractors

Department noted that some of those commenters argued that this resulted in bias against complainants, and some argued that this resulted in bias against respondents

Department's response: Department's authority is over schools, not individual investigators and other personnel, so Department will focus on holding school's responsible for impartial end result of process, without labeling certain administrative relationships as per se involving conflicts of interest



Impartiality: Avoiding Prejudgment, Bias, and Conflicts of Interest

Bottom line

- > Follow facts of every individual case
- Investigate in manner that will not allow even a <u>perception</u> of prejudgment or bias for or against any party





Conducting the Investigation

05



Essential steps of an investigation





Report writing



The Process: Developing an Investigative Strategy

Receive Report Develop a timeline **Witnesses** dentify Potential Evidence **Develop Strategy to Collect Evidence**



Investigation Timeline

Prior History

- Between the Parties
- Of the Parties

Alleged Assault

- Consent
- Type of Contact

Pre Alleged Assault

- Pre-Meditation
- Manipulation
- Attempt to Isolate

Post Alleged Assault

- Behaviors
- Communications



Identify and Interview Parties/Witnesses Interview Objectives



Connect

Build rapport
Build trust
Empower

Listen



Safety Assessment

Physical and Emotional
Safety of the Victim
Safety of the Community
Safety of the Accused



Services

Advocates
Police/Campus
Medical care

Interim action



Evidence Preservation

Text Messages

Photographs

Names and contact info for witnesses



Prior to the Interview



Secure an appropriate meeting location



Allow for enough time to conclude the meeting



Prepare yourself for the meeting



If interviewing a party, inform them of their right to have an advisor present.



Set Expectations

What they should expect of you

- That you are neutral
- That you will listen, what they are saying is important to you
- That you will keep the information they share private
- What you will do with recording/notes
- That you may have to ask difficult questions
 Patience, respect, and appreciation

What you expect of them

- Honesty
- That they will seek clarity if needed (give them permission to do so)
- That they wont guess or fill in blanks

The importance of empowerment and the power of

empathy

An investigator must make the person being interviewed feel safe, in control, and supported.

More accurate investigatory findings

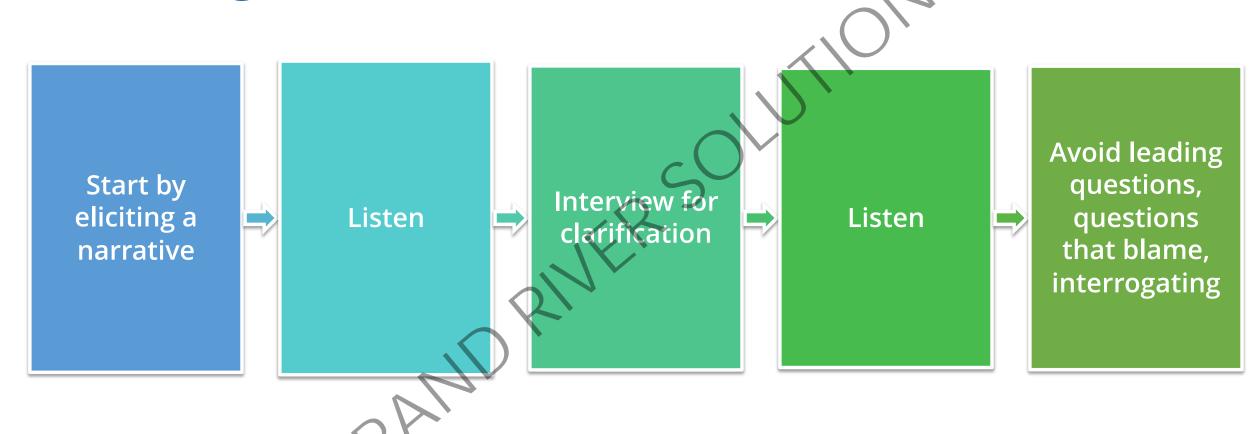
This will lead to feelings of safety and trust and will result in a more cooperative subject.

Increased evidence collection and quality

The subject will be able/willing to remember and share more information



Investigative Interviews









GRAND RIVER SOLUTIONS

Evidence

"Something (including testimony, documents, tangible objects) that tends to prove or disprove the existence of an alleged fact; anything presented to the senses and offered to prove the existence or non-existence of a fact."



Types of Evidence

Direct Evidence

• Evidence that is based on personal knowledge or observation and that, if true, proves a fact without inference or presumption.

Circumstantial Evidence

 Evidence based on inference and not on personal knowledge or observation.

Corroborating Evidence

 Evidence that differs from but strengthens or confirms what other evidence shows



Non-Testimonial Evidence

Social Media Social Media **Emails** Text Messages Communications posts Police Body Videos Photographs Surveillance Camera Footage Medical Audio Swipe Records Phone Records Records Recordings

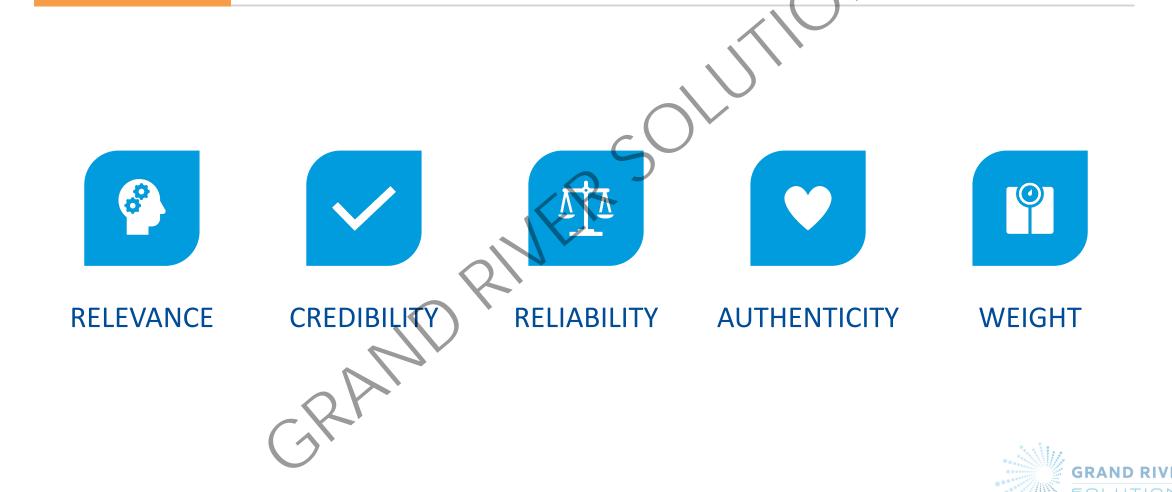


A Thorough Investigation

Is more than evidence collection



A Thorough Investigation Permits the Decision Maker to Assess



"Relevant" Evidence

- The Department declines to define "relevant", indicating that term "should be interpreted using [its] plain and ordinary meaning."
 - See, e.g., Federal Rule of Evidence 401 Test for Relevant Evidence:
 - "Evidence is relevant if:
 - (a) it has any tendency to make a fact more or less probable than it would be without the evidence; and
 - (b) the fact is of consequence in determining the action."



Evidence That is Not "Relevant"

- "Questions and evidence about the complainant's sexual predisposition or prior sexual behavior are not relevant,
 - unless such questions and evidence about the complainant's prior sexual behavior are offered to prove that someone other than the respondent committed the conduct alleged by the complainant, or
 - if the questions and evidence concern specific incidents of the complainant's prior sexual behavior with respect to the respondent and are offered to prove consent."
- "require, allow, rely upon, or otherwise use questions or evidence that constitute, or seek disclosure of, information protected under a legally recognized privilege, unless the person holding such privilege has waived the privilege."
- Physical and mental health records and attorney-client privileged communications would fit within scope of this prohibition

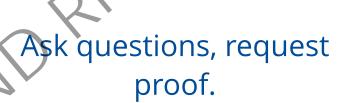


Assessing Authenticity

Investigating the products of the Investigation



Never assume that an item of evidence is authentic.



Investigate the authenticity if necessary.



Assessing Credibility and Reliability

No formula exists, but consider the following:

- opportunity to view
- ability to recall
- motive to fabricate
- plausibility
- consistency
- > character, background, experience, and training
- coaching
- Your own bias and limited experience



Some Other Evidentiary Issues

- Character evidence
- Polygraph examinations
- SANE reports
- Articles from journals
- Past conduct of complainant, respondent
- Unlawfully obtained evidence







The Investigation Report

Narrowed Jurisdiction and Expansive Procedural Requirements



07

At the conclusion of the investigation, we must create an investigative report that fairly summarizes relevant evidence.





Relevancy Standard

Relevant

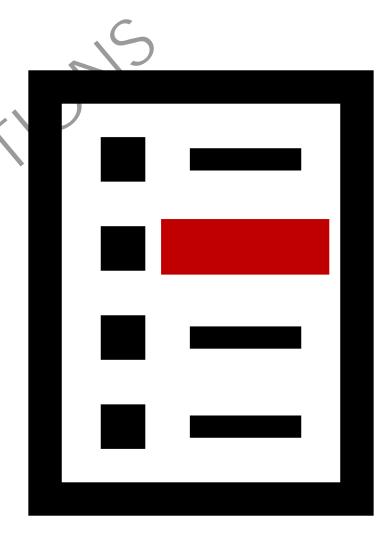
- "Evidence is relevant if:
- (a) it has any tendency to make a fact more or less probable than it would be without the evidence; and
- (b) the fact is of consequence in determining the action."

Per se Irrelevant

- Prior sexual history of complainant, with two exceptions
- Legally recognized and unwaived privilege.
- Records related to medical, psychiatric, psychological treatment



Redactions





Additional Requirements



Share the report with the parties and their advisors



In electronic format or hard copy



At least 10 days prior to the hearing





The Importance of a Quality Report

7a

Quality Kepor



The Purpose of the Reports

To allow for advance review

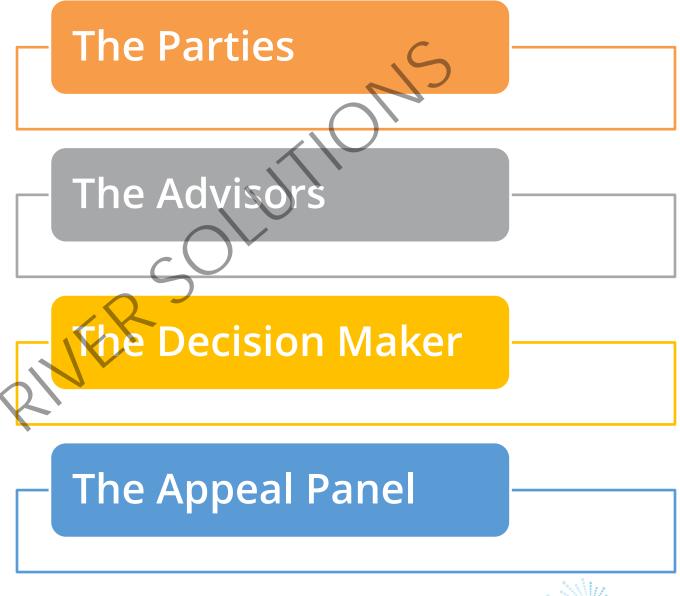
To allow for advance preparation

- By the decision maker
 - By the parties

Reduce likelihood of bias in final outcome



Intended Recipients





Other Recipients?

Friends of the parties

Parents

C Law enforcement

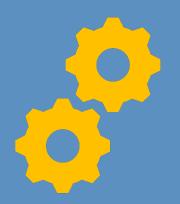
Attorneys

Judges

Media

Social Media





Essential Elements of a Quality Report

7b

C RAND RIVE



Essential Elements

Intentionally organized to enhance comprehension

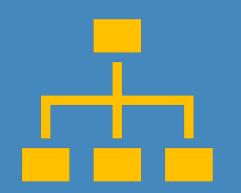
Factually accurate

Concise

Without editorial or opinion

Consistent format





Structure of the Report

7c

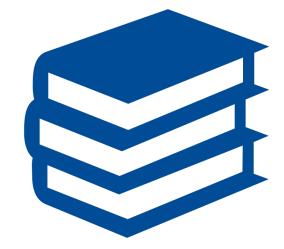






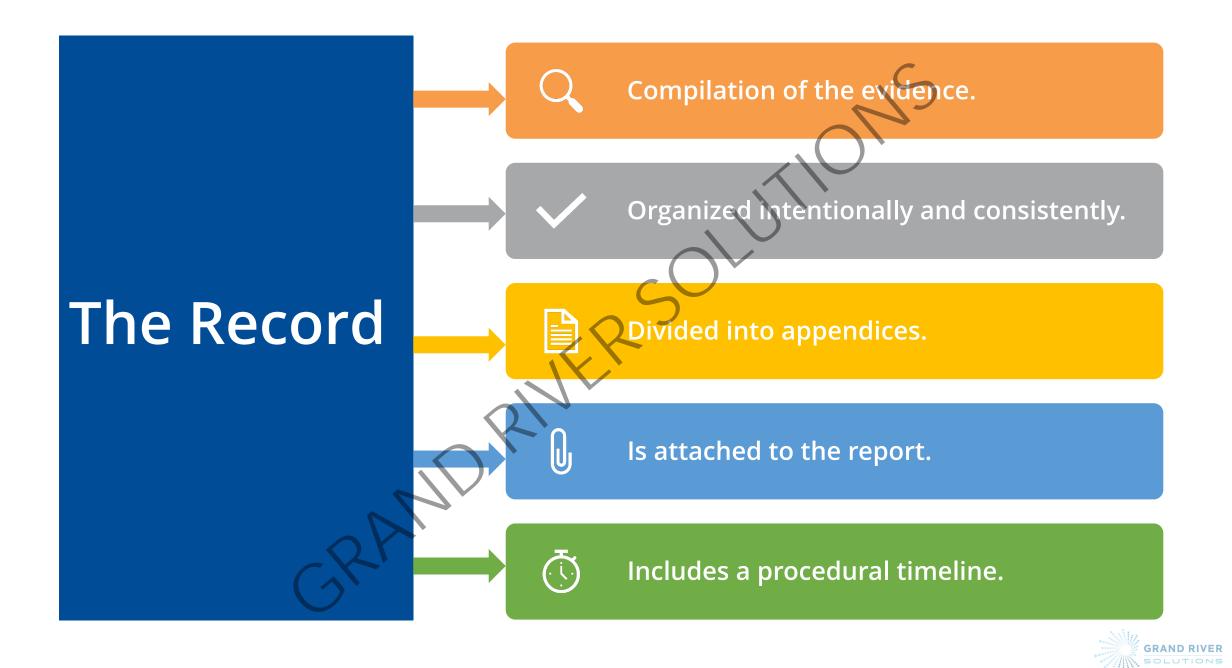
Report and Record

Summary of the Evidence



Compilation of the Evidence





Examples of Appendices

Appendix A: witness testimony only (e.g., transcripts, statements summaries, etc.);

Appendix B: relevant documentary evidence (e.g., text messages, SANE reports, photographs, etc.);

Appendix C: the remaining evidence deemed irrelevant, but directly related to the allegations in the formal complaint;

Appendix D: the procedural timeline.



Structure of the Report

- Overview of the Investigation
- > Statement of Jurisdiction
- Identity of Investigators
- Objective of the Investigation and the Investigation Report
- Prohibited Conduct Alleged
- Witnesses
- > Evidence Collected
- Summary of Evidence
- Conclusion







Report Structure Overview

In this section, provide a very brief overview of the case.

the names of the parties

the applicable policy(ies)

the prohibited conduct alleged

the date, time, and location of the conduct

a brief description of the alleged misconduct



Include:



Report Structure Statement of Jurisdiction

- 1. Cite Jurisdictional Elements
- 2. State all grounds for Jurisdiction





Report Structure Identify Investigators

- 1. Identify the investigators by name
- 2. State that they have been properly trained
- 3. List trainings, or cite documents in the record that detail investigators prior training





Report Structure Objective of the Investigation & Report

- 1. This language should mirror the language in your policy or procedures.
- 2. State the objective of the investigation
- 3. Briefly state that all procedural steps were followed
- 4. Describe the purpose of the report.





Report Structure Prohibited Conduct Alleged

- 1. List the allegations of prohibited conduct in the formal complaint.
- 2. Include definitions of prohibited conduct from institution's policy/procedures.





Report Structure List Witnesses

- List those witnesses that were interviewed
- · List witnesses that were identified, but not interviewed
- Simple List
- Detailed List



Example of a Detailed List

Witness Name	Witness Identified By	Information Offered
John Doe	Reporting Party	Mr. Doe is the Reporting Party's best friend. He was with the Reporting Party the night of the reported incident.
Jane Doe	Investigators	Jane Doe is the Responding Party's roommate. It is believed that she saw the Reporting Party leave the Responding Party's residence immediately following the reported incident.

Report Structure Evidence Collected

The final Title IX regulations require that <u>all</u> evidence obtained as part of the investigation that is directly related to the allegations in the formal complaint be shared with the parties and "made available at any hearing to give each party equal opportunity to refer to such evidence during the hearing including for the purposes of cross-examination."

In this section, list the Evidence or Refer to Appendices





Report Structure Summary of Evidence

In this section, include a summary of all relevant evidence. This section can be organized in several ways. It is important that, however organized, the evidence is summarized clearly and accurately, and without opinion or bias. In this section, the writer should cite the evidence and information in the Appendices.





In this section, summarize next steps in the process, including any procedural pre-requisites for moving the matter forward to a hearing.



Questions?

For More Information:

info@grandriversolutions.com

@GrandRiverSols

Grand River Solutions



©Grand River Solutions, Inc., 2020. Copyrighted material. Express permission to post training materials for those who attended a training provided by Grand River Solutions is granted to comply with 34 C.F.R. § 106.45(b)(10)(i)(D). These training materials are intended for use by licensees only. Use of this material for any other reason without permission is prohibited.





Title IX in a Post Regulatory World

Day Two

Chantelle Cleary

Today's Agenda

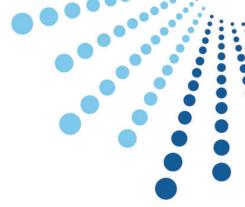




Hearings in a Post Regulatory World

Procedural Requirements, Practical Requirements, and so much more





Procedural Requirements for Hearings

Must be live, but can be conducted remotely

No Compelling participation

Standard of proof used may be preponderance of the evidence or clear and convincing; standard must be the same for student and employee matters

Cross examination must be permitted and must be conducted by advisor of choice or provided by the institution

Decision maker determines relevancy of questions and evidence offered

Exclusion of Evidence if no cross examination

Written decision must be ssued that includes finding and sanction

What do we need to do all of this?



Space



Technology



Clear & Comprehensive Procedures



Staff



Expertise and Confidence



Purpose of the Hearing

Why are we doing all of this? Determine Responsibility/ **Determine Sanction** and Remedy Findings of Responsibility

Review and Assess Facts



Make Findings of



The Essential Elements of All Hearings

Clear Procedures

Due/Fair Process

Fair, Equitable, and Neutral

Consistency

Trauma Informed

Well Trained Personnel



Clear Procedures

The Process

• Pre-hearing process, submission of evidence, opening statements, other statements, closing statements, findings, impact statements, etc.

The Players

The roles of all participants

The Evidence

• Relevancy, Exclusions, Timing of submission, how to submit, who decides, etc.

The Outcome

• Deliberations; Notice; manner and method communicated.



Rules of Decorum

- Optional
- Must apply to all participants, equally and consistently
- Expectations should be clear
- Rules should be provided and explained in advance
- Consequences for violating rules should be explicit
- Violations should be addressed and enforced consistently and equally

All participants at the live hearing are expected to treat each other and the decision-maker with respect.

Parties and advisors will refer to other parties, witnesses, advisors, and institutional staff using the name and gender used by the person and shall not intentionally mis-name or mis-gender another during when communicating or questioning.

Abusive behavior will not be tolerated and may be grounds for the participant to be removed from the hearing.

Parties and advisors may take no action at the hearing that a reasonable person in the shoes of the affected party would see as intended to intimidate that person (whether party, witness, or official) into not participating in the process or meaningfully modifying their participation in the process.

Advisors may not speak on behalf of a party except as necessary to perform direct or cross-examinations.

Advisors may not interrupt the proceedings repeatedly to ask questions or interject; advisors may only participate consistent with the advisor expectations outlined in the procedures.

If the decision-maker determines that these rules have been violated, they will provide the participant with one opportunity to correct their behavior. If the decision-maker determines that the participant continues to violate these rules, the decision-maker may either limit their participation moving forward or remove them from the hearing. For repeated violations and/or egregious behavior, an advisor may be prohibited from serving as an advisor in University processes.

If an advisor is removed from the hearing, the affected party may either select a new advisor or the University will provide an advisor to the party for the remainder of the hearing. In this case, the hearing, or rest of the hearing may be postponed if necessary to allow for the selection or provision of a new advisor.

Any actions taken by the decision-maker regarding violation of these rules or removal of participants, will be documented as part of the record made available upon appeal.



Roles and Responsibilities

People, Functions, and Impartiality





Hearing Participants

Complainant

the person bringing the complaint

Respondent

the person against whom the complaint has been filed

Advisor

will conduct cross examination; role varies depending on school

Investigator

summarizes the investigation, answers questions

Witnesses

present in the room only when answering questions

Hearing Coordinator/Officer

coordinates all aspects of the hearing, ensures a fair and equitable hearing process, acts as a resource for all participants

Decision-Maker

makes decision as to whether policy was violated

Administrative Staff

assists with the logistical coordination of the people, the space, technology, etc.



Who is NOT in the Hearing?

General Counsel

Spectators

Student newspaper

Interested faculty

Title IX Coordinator



The Players Hearing Advisors

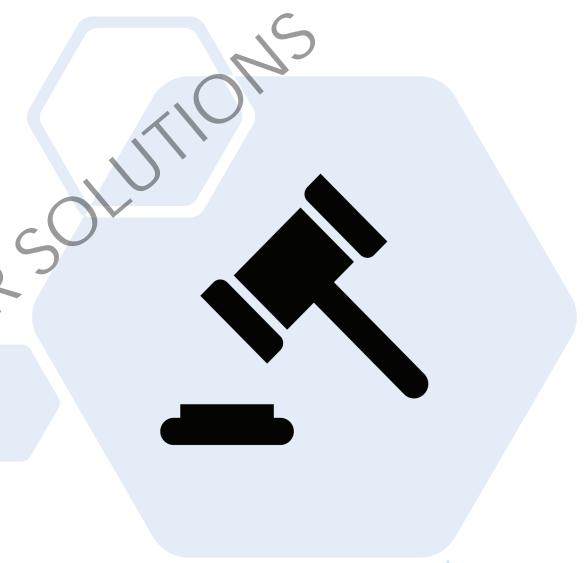
- Will conduct examination/cross
- Roles
- Training/Qualifications
- Communicating their role
- Compliance with the role





The Players The Coordinator/Chair

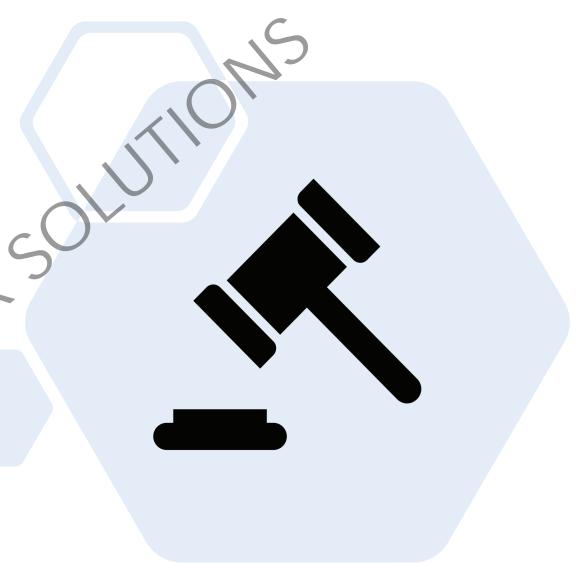
- Oversees the Process
- Maintains order/decorum
- Supports the panel
- Makes ruling
- Voting or non-voting
- Writes the decision
- Trained





The Players The Decision Maker

- May be Hearing Chair or on panel
- Determines whether policy was violated
- Cannot be Investigator, Title IX Coordinator, or Appeals Officer





The Players A Panel?

- Number of panelists?
- Composition?
- Makes the finding
- Unanimous?
- Pool?
- Recruitment and retention





Impartiality

WHAT DOES THIS REALLY MEAN?





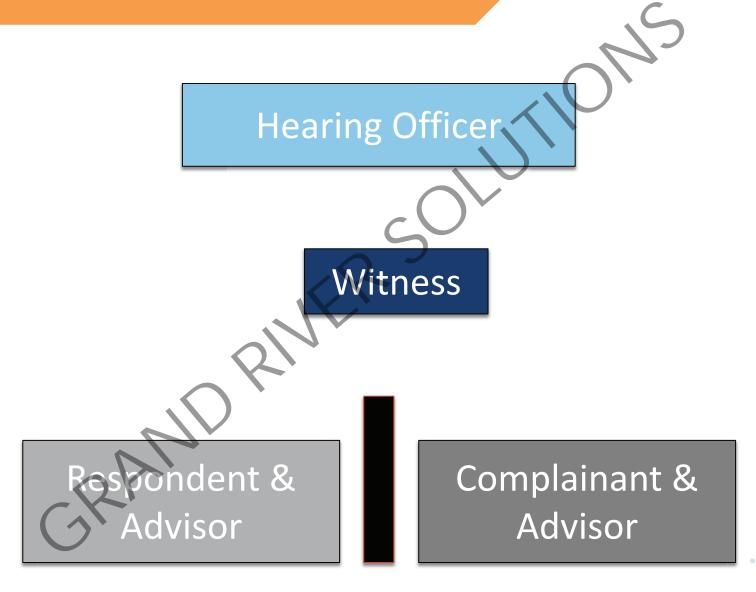
Considerations for the Physical Space

- ➤ Room location and set-up
 - > Entrances, exits, and proximity
- ➤ Privacy screens & partitions
- ➤ Technology
- > Hallway control
- > Space for extra visitors



Hearing Room Configuration

Hearing 8 Investigator





Remote Participation

- In whole or in part?
- Communication considerations
 - Chat function or emails
- Private consultation between parties and advisors
 - Use of breakout rooms
 - Communication considerations
- Practice runs
- Connectivity Considerations



Other Considerations

Time Limits

Breaks

Formality, Order and Gate-Keeping

Handling disruptions and interruptions

Poor behavior?

Recording



The Hearing

The Hearing



03

GRAND RIVER | SOLUTIONS



Pre-Hearing Tasks

What should be done in advance of the hearing

3A





Scheduling participants

Reserving space

Provision of accommodations

Requests for delays; adjournments



The Parties and their Advisors, and the Witnesses

Pre-hearing instructions Via conference or meeting In writing Set expectations Format Roles of the parties Participation Evidence Decorum Impact of not following rules

The Decision Maker(s)



Review evidence and report



Review applicable policy and procedures



Preliminary analysis of the evidence



Determine areas for further exploration



Develop questions of your own



Anticipate the party's questions



Anticipate challenges or issues





Conducting the Hearing

RIVER



04

Opening
Instructions by the
Chair

- Set the stage
- Reiterate charges
- Reiterate rules and expectations
- Reiterate logistics for the day

This should be scripted and used consistently.



Opening Statements

Permitted, but not required

Policy should include purpose and scope

If permitted, consider...

- Requiring submission prior to hearing
- Word limit
- Time limit

GRAND RIVER SOLUTIONS

Testimony Procedures should be clear

Order of/parties and witnesses

Could simply leave this up to the decision maker

Order of examination

- Questioning by the decision maker
- Cross examination by the advisor
- Will the advisor be permitted to question their own party?
- Will there be a second round of questioning?

Consistency is essential. Consider putting this all in your procedures.

Cross Examination Who does it?

Must be conducted by the advisor.

If party does not appear or does not participate, advisor can appear and cross.

If party does not have an advisor, institution must provide one.



Cross Examination Permissible Questions

Questions must be relevant

Not relevant

- Duplicative questions
- Questions that attempt to elicit information about
 - Complainants prior sexual history
 - Privileged information
 - Mental health



Cross Examination Role of the Decision Maker

Rulings by Decision Maker required

Explanation only required where question not permitted



Cross Examination Impact of Not Appearing

Exclusion of all statements of that party

Exception - DOE Blog

What if a party or witness appears, but does not answer all questions?



Closing Statements

Permitted, but not required

Policy should include purpose and scope

If permitted, consider

- Time limit
- Submission in writing after the hearing



Common Challenges

Non-appearance by a party or witness

Non-appearance by an advisor

Party or witness appears but declines to answer some (or all) questions

Disruptions

Maintaining decorum



Tips for Increasing Efficiency

01

Be prepared

02

Have an experienced chair

43

Have back up plans for technology issues

04

Require pre-hearing written submissions

- of opening statements
- of questions in advance





Evidentiary Issues 111111



Evaluating the Evidence

Is it relevant?

Evidence is relevant if it has a tendency to make a material fact more or less likely to be true.

Is it authentic?

Is the item what it purports to be?

Is it credible?

Is it convincing?

Is it reliable?

Can you trust it or really on it?

What weight, if any, should it be given?

Weight is determined by the finder of fact!



Evaluating this evidence

- Character evidence
- Polygraph examinations
- SANE reports
- Articles from journals
- Past conduct of complainant, respondent
- Unlawfully obtained evidence



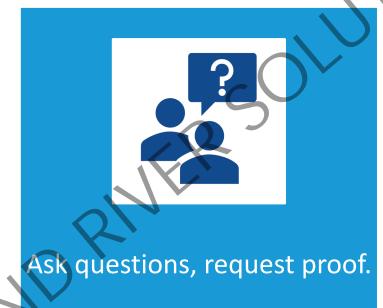


Assessing Authenticity

Investigating the products of the investigation



Never assume that an item of evidence is authentic.



Investigate the authenticity if necessary.



Assessing Credibility and Reliability

No formula exists, but consider the following:

- opportunity to view
- ability to recall
- motive to fabricate
- plausibility
- consistency
- character, background, experience, and training
- coaching
- Your own bias and limited experience



Assessing Reliability

Inherent plausibility

Logic

Corroboration

Past record

Other indicia of reliability



Credibility Versus Reliability

Reliable Evidence

- I can trust the consistency of the person's account of their truth.
- It is probably true and I can rely on it.

Credibility

- I trust their account based on their tone and reliability.
- They are honest and believable.
- It might not be true, but it is worthy of belief.
- It is convincingly true.
- The witness is sincere and speaking their real truth.



Being Convinced

It Is True, or Biased Conclusion?

A credible witness may give unreliable testimony





After the Hearing



06

Deliberations

GRAMO



Weighing the Evidence & Making A Determination

1) Evaluate the evidence collected to determine what factually is more likely to have occurred, and then

2) Analyze whether the conduct that happened constitutes a violation of the school's policies



Policy Analysis

- Break down the policy into elements
- Organize the facts by the element to which they relate
- Apply Standard of Proof





Final Report

- The allegations
- Description of all procedural steps
- Findings of fact
- Conclusion of application of facts to the policy
- Rationale for each allegation
- Sanctions and Remedies
- Procedure for appeal





Appeals

CRAMO.



Appeals: Mandatory Grounds 5

- (A) Procedural irregularity that affected the outcome of the matter;
- (B) New evidence that was not reasonably available at the time the determination regarding responsibility or dismissal was made, that could affect the outcome of the matter; and/or
- (C) The Title IX Coordinator, investigator(s), or decision-maker(s) had a conflict of interest or bias for or against complainants or respondents generally or the individual complainant or respondent that affected the outcome of the matter.







YOUR DISCRETION



Questions?



Email Us
Chantelle@grandriversolutions.com
info@grandriversolutions.com





©Grand River Solutions, Inc., 2020. Copyrighted material. Express permission to post training materials for those who attended a training provided by Grand River Solutions is granted to comply with 34 C.F.R. § 106.45(b)(10)(i)(D). These training materials are intended for use by licensees only. Use of this material for any other reason without permission is prohibited.

